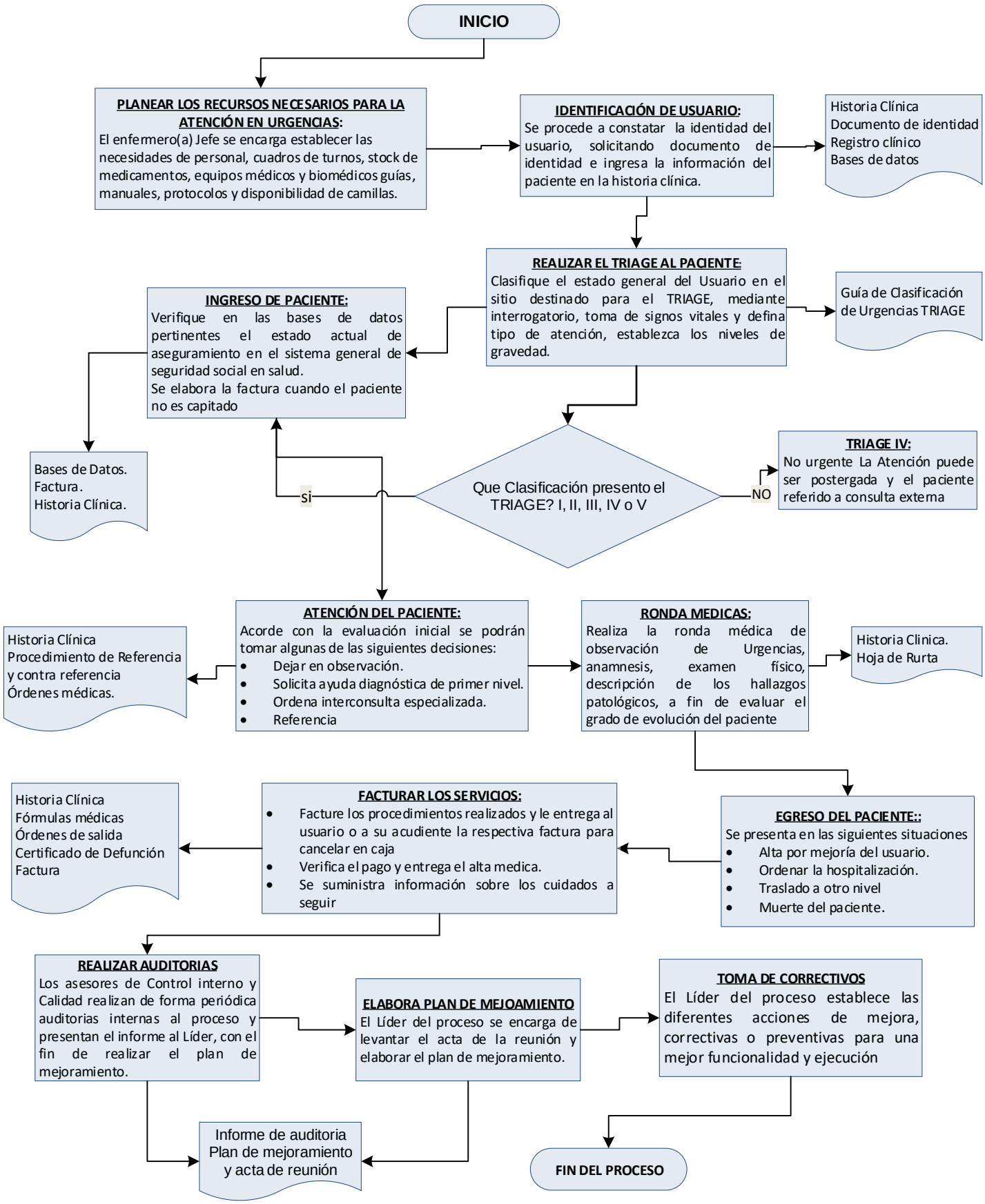DIAGRAMA DE FLUJO DE INGRESO AL SERVICIO DE URGENCIAS