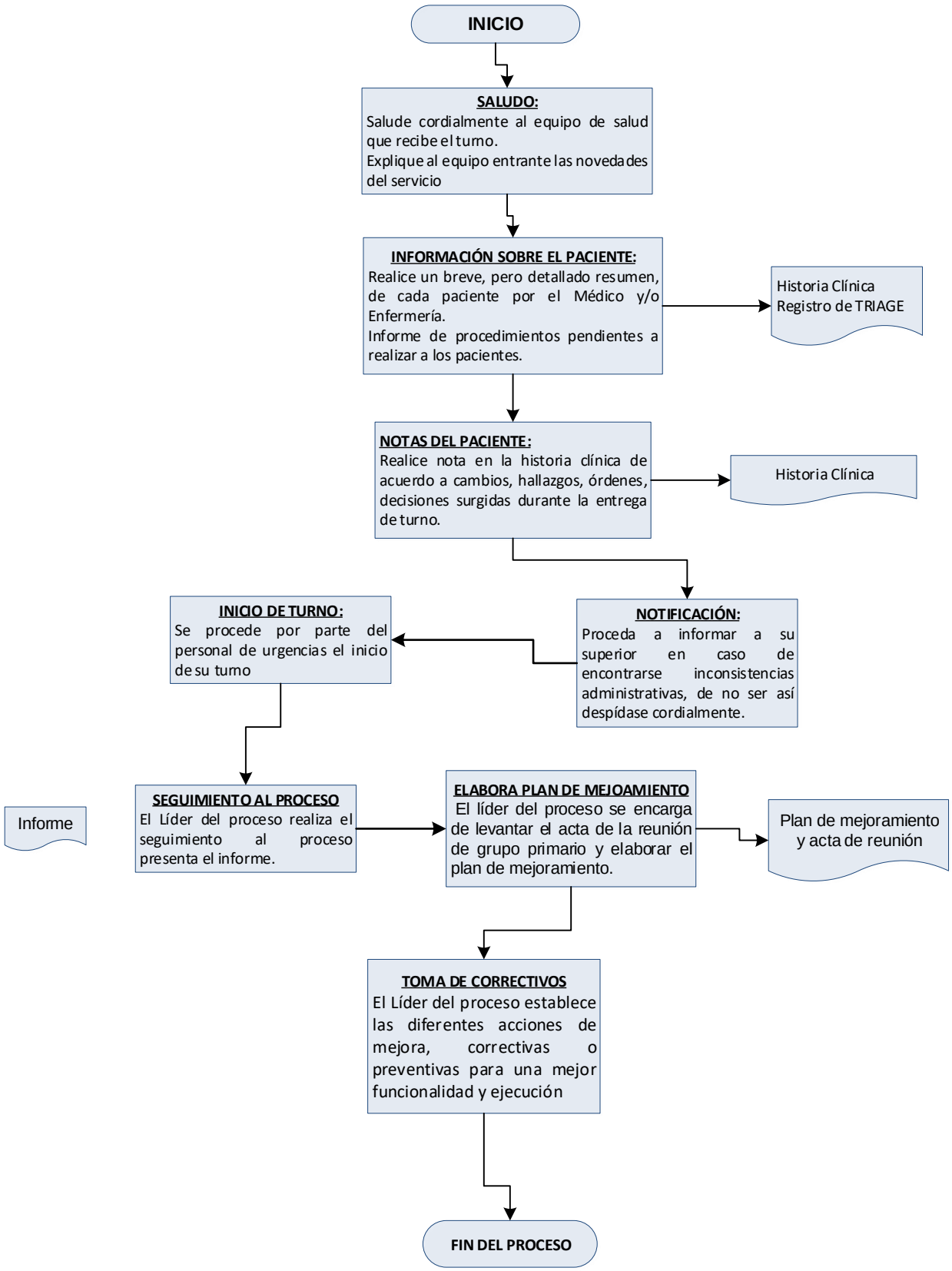DIAGRAMA DE FLUJO PARA LA ENTREGA DE TURNO